An Effective Web-Application for Vahan Services

YAMAVARAM NITHYA TEJA[1], SURAPURAJU GOPI JAGANNATH SATWIK[2], PANIKI GIREESH SAI[3], SACHIN JAIN[4], DR. SHARMASTH VALI Y[5], RUPAM BHAGAWATI[6]

[1, 3] *Department of Computer Science & Engineering, Presidency University, Bengaluru, India.*

[2] *Department of Electronics & Communication Engineering, Presidency University, Bengaluru, India.*

[4, 5, 6] *Assistant Professor, Department of Computer Science & Engineering, Presidency University, Bengaluru, India*

Abstract- Every day, millions of online applications are released. The website offers the arena if the consumer plans to employ certain custom packages. The customer logs in and enters the vehicle information. The type and category of the vehicle is both listed in the vehicle details. We are creating "local-pitstop" where small mechanic shops come together under one roof, giving them life. Since we place a high priority on giving our customers excellent services at reasonable prices, Local PitStop is a dependable service provider. Following the selection of the vehicle, they can choose the necessary service for the vehicle. The pricing for the present service is determined by the service option.

Indexed Terms- Customer, Vehicles, Services, web-page, Appointment

I. INTRODUCTION

A web application for mechanical services on vehicles (Two &Four-wheeler) provides consumers with a quick and easy way to get the services they require. Users may set up appointments, examine price details, and even monitor the status of their repairs with only a few clicks.

Additionally, this kind of web application offers a more seamless experience for mechanics and service providers, enabling them to better manage their workload and interact with clients in real-time.

Additionally, a web application for mechanical services can provide extra features like customised recommendations based on the customer's vehicle's make and model, maintenance reminders, and even rewards programmes. These characteristics encourage customer retention and repeat business in addition to improving the consumer experience.

People are always looking for methods to simplify their lives and save time in today's fast-paced society. Mechanical services for vehicles and bikes are one such service. With the development of technology, an increasing number of consumers are using websites to schedule appointments, request prices, and even order parts for their vehicles.

II. BACKGROUND LITERATURE

We conducted a literature review to understand the existing research on the issue we were attempting to address as well as to understand alternate implementations.

In order to choose which is the best mechanic shop and what services they offer, many individuals find it difficult to locate and complete all of the services and changes to their vehicles[1].

This application was developed to enable users to plan a slot for car or bike servicing using the app. It provides comprehensive information on mechanical services. This essay outlines the entire process of creating a service for cars[2]. Everyone will benefit from more efficient, secure, affordable, and convenient services as a result. Customers don't need to spend more time getting the services, which is another advantage.

Booking for the services is possible whenever and anywhere. The need for this kind of service is growing significantly, and the reservation system is now more accessible and user-friendly. Everything in today's world is accessible online and with just one

click. Using this app, customers can book the service at any convenient time[3].

III. PROPOSED METHODOLOGY

Identify the interests and requirements of people before developing a website for two- or four-wheeler vehicle services. Interview prospective clients in order to achieve this.

Define Website characteristics: Based on the user requirements mentioned in stage 1, define the primary characteristics of the local pitstop. This will necessitate compiling a list of features and rating them according to user requirements.

Create a web app for automotive services that is user-centered using the data from stages 1 and 2. It will be necessary to design wireframes, user flows, and user personas for this[8].

Create Prototype: Create a functioning webapp prototype that includes the critical elements listed in step 2. This will require creating a working prototype of the webapp using a suitable development framework.

UsabilityTesting:Test the web application's usability to determine how well it meets user needs and expectations. To find any issues with the layout and functionality of the web-app, testing will comprise conducting usability tests with a diverse group of users.

Web-App Design Refinement: Use the information gathered from the usability testing to improve the webapp's appearance and functionality. This calls for modifying the web-app's functionality and layout till it meets the requirements of the target user base.

Create Final Version: Create the website final version,incorporating the changes and enhancements mentioned in step 6.

Conduct beta testing to identify any issues with the website's functionality and design. To do this, a select group of users will be given access to the website, and feedback on their experiences with it will be obtained.

Launch: Make the local pitstop website available on relevant search engines such as Google Chrome and Microsoft Edge.

The proposed technique aims to ensure that the Local pitstop webapp is user-centered, practical, and meets the needs of the intended audience. The website's design and functionality will be upgraded through usability testing and beta testing to create a better user experience.
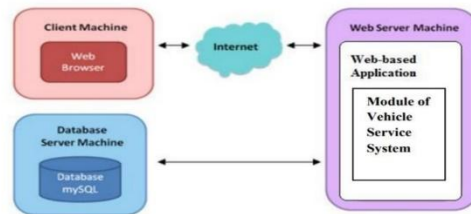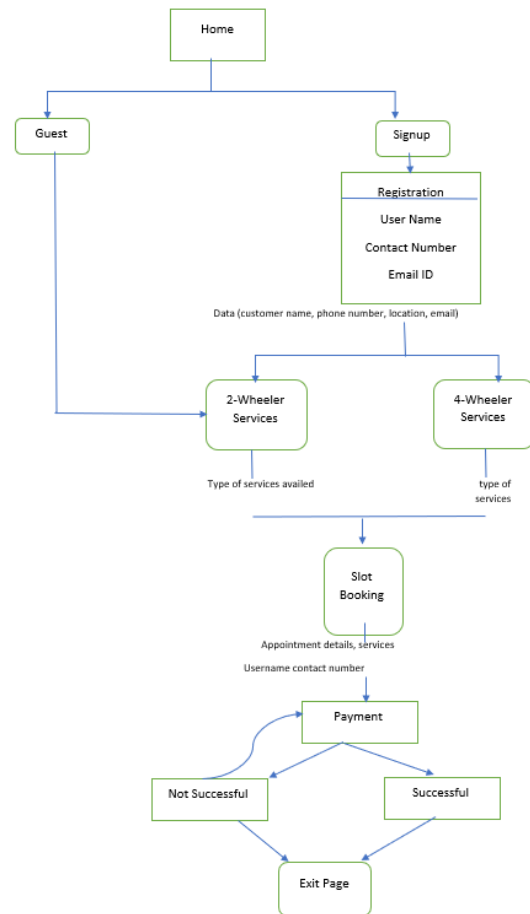

Fig 1: System Architecture

Figure 2.Data Flow Diagram

IV.   RESULTS AND DISCUSSION

The conclusions of the survey revealed that clients highly valued the webapp's modified features, real-time data, and user-friendly structure. According to clients, the website was easy to use and provided them with rapid access to reserve services for their vehicle. The study also discovered a number of areas that needed to be improved, such as introducing more features, upgrading customization algorithms, along with providing better customer service.

The study demonstrated the potential for the local pitstop website to increase user satisfaction and engagement. The study's conclusions can aid in the development of future automotive services web and mobile applications and improve the standard of services offered and overall user experience.

V.   FUTURE SCOPE

The need for vehicle maintenance appears to never end. There will always be a need for mechanics as long as people are still building cars and other vehicles.

In the second decade of the twenty-first century, the typical person cannot repair their car. Only service shops have access to the tools they need for a particular job in order to prevent counterfeiting and tampering with the vehicle's performance, which could damage the company's reputation if something goes wrong.

Future auto mobile technology will be the most cutting edge, allowing for advanced robotic technologies to perform the service.

Customers can add necessary goods or services for their automobiles by adding a cart to the web application.

We can also include vehicle-specific merchandise in this web application so that users can purchase them. We may also incorporate a chatbot in this web application to improve the user experience.

CONCLUSION

Receiving automotive services from home is a growing and more frequent alternative in today's world. We suggested an webapp in this project to address the problem of merely having dealerships service autos. With the help of this webapp, customers can book appointment for service of their cars and bikes in under a minute. The user-friendly application enables instant user involvement and response. Users can request their services through our website. When people have busy schedules, this considerably simplifies their lives by setting the appointment during their free time. It also provides better package facilities and safer electronic payment options.

Because the number of automobiles in India is increasing at an exponential rate and people's purchasing power is increasing, there is a tremendous need for fast and efficient technology. Nowadays, the visual appeal is more essential than ever, and a car enthusiast will not tolerate a dirty vehicle. As a result, this project will be a brilliant answer to the problem.

Overall, the study is an excellent resource for stakeholders and app developers interested in developing a web/mobile app for automotive services. By following the recommendations in the research paper, website developers can create a website that provides value to its visitors and stimulates community participation.

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