

A Multi-Objective Operations Research Model for Sustainable and Resilient Supply Chain Management

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Abstract- Sustainable supply chain management (SSCM) has become imperative in the face of global environmental challenges, resource scarcity, and regulatory pressures. This paper presents an integrated operations research (OR) framework to optimize supply chain networks while balancing economic, environmental, and social objectives. We review recent literature on OR applications in SSCM, propose a mathematical optimization model for a multi-echelon supply chain incorporating sustainability metrics, and discuss hypothetical results based on scenario analysis. The model minimizes total costs including carbon emissions and social impacts, subject to capacity, demand, and sustainability constraints. Findings suggest that integrated OR approaches can reduce environmental footprints by up to 25% without significant economic trade-offs. This study contributes to the field by providing a practical model and identifying avenues for future research in stochastic and dynamic environments.

Index Terms- Operations Research, Sustainable Supply Chain Management, Optimization Modelling, Multi-Objective Optimization, Environmental Sustainability, Supply Chain Network Design, Triple Bottom Line

I. INTRODUCTION

In recent decades, supply chain management (SCM) has undergone a fundamental transformation driven by increasing environmental degradation, resource scarcity, social responsibility concerns, and stringent regulatory requirements. Traditional supply chains, which primarily emphasized cost efficiency and operational performance, are no longer sufficient to meet the expectations of governments, customers, and other stakeholders. As a result, Sustainable Supply Chain Management (SSCM) has emerged as a critical paradigm that integrates economic viability, environmental protection, and social equity—commonly referred to as the triple bottom line (TBL). The urgency of SSCM has been further amplified by global disruptions such as the COVID-19 pandemic, climate-induced disasters, and

geopolitical conflicts, which exposed significant vulnerabilities in global supply networks. Recent events, including pandemic-related shortages, transportation bottlenecks, and increasing carbon regulations, have demonstrated that supply chains must be not only efficient but also resilient and sustainable. Organizations are now required to balance cost minimization with emission reduction, ethical labor practices, and long-term societal impact,

aligning their operations with the United Nations Sustainable Development Goals (SDGs). Operations Research (OR) plays a pivotal role in addressing these complex and often conflicting objectives. OR provides a robust set of quantitative tools—such as mathematical optimization, multi-objective programming, simulation, and decision analysis—that enable systematic evaluation of trade-offs among economic, environmental, and social dimensions. In the context of SSCM, OR methods support informed decision-making related to network design, production planning, transportation, and resource allocation under sustainability constraints. However, many existing models remain limited in scope, often focusing on a single sustainability dimension or relying on deterministic assumptions that overlook real-world complexities. Recent advancements in digital technologies, including artificial intelligence (AI), blockchain, and the Internet of Things (IoT), have further expanded the potential of OR-based sustainable supply chain models. These technologies enable real-time data collection, transparency, and predictive analytics, thereby enhancing the effectiveness of optimization models. At the same time, growing regulatory pressure—such as carbon taxation policies, mandatory sustainability reporting, and human-rights due diligence laws—has increased the need for integrated decision-support frameworks capable of addressing sustainability holistically. Despite the growing body of literature on SSCM,

significant research gaps remain. In particular, there is a lack of integrated OR frameworks that simultaneously incorporate economic costs, environmental emissions, and social impacts within a unified optimization model. Moreover, limited attention has been given to balancing these objectives in multi-echelon supply chain networks under sustainability constraints, especially in the post-pandemic context. Against this backdrop, the present study proposes an integrated Operations Research framework for sustainable supply chain network design. The study develops a multi-objective mathematical optimization model that minimizes total supply chain cost while explicitly accounting for carbon emissions and social impact measures. Through scenario-based analysis, the model demonstrates how sustainability goals can be achieved with minimal economic trade-offs. The key contributions of this paper are threefold:

- (i) it provides a comprehensive synthesis of recent OR applications in SSCM,
- (ii) it proposes a structured optimization model integrating all three TBL dimensions, and
- (iii) it offers managerial insights into sustainable and resilient supply chain decision-making.

The remainder of the paper is organized as follows. Section 2 presents a detailed review of the relevant literature. Section 3 outlines the assumptions, notation, and mathematical formulation of the proposed model. Section 4 discusses the results obtained from scenario analysis. Section 5 provides a discussion of the findings, followed by conclusions and future research directions in the final section.

II. LITERATURE REVIEW

Sustainable Supply Chain Management (SSCM) has evolved as a critical research domain integrating environmental, social, and economic objectives within supply chain decision-making. Early foundational work by Carter and Rogers (2008) established a theoretical framework for SSCM grounded in the triple bottom line (TBL), emphasizing the strategic alignment of sustainability with risk management, transparency, and long-term firm performance [1]. This framework laid the groundwork for subsequent analytical and empirical studies that extend sustainability beyond environmental concerns to include social

responsibility and economic viability. Since 2020, the literature on Operations Research (OR) applications in SSCM has grown significantly, with increasing attention to optimization models, stochastic programming, and the integration of emerging digital technologies such as artificial intelligence (AI) and blockchain. Early studies largely focused on deterministic optimization models for green supply chains, particularly in closed-loop and reverse logistics systems aimed at waste minimization and resource recovery [3]. Over time, this focus has shifted toward multi-objective optimization models that simultaneously address environmental impact, cost efficiency, and social performance. Recent bibliometric and systematic reviews highlight dominant themes such as decarbonization, circular economy, resilience, and digitalization in SSCM research [4], [10]. Sector-specific applications further demonstrate the relevance of OR techniques under uncertainty. In healthcare supply chains, particularly blood supply chains, stochastic models have been employed to manage perishability, demand uncertainty, and sustainability constraints, emphasizing inventory control and equitable distribution [5]. Similar methodological approaches are observed in energy and circular economy-oriented supply chains, where robust and stochastic optimization support renewable integration and sustainable resource use [6]. These studies underline the necessity of modelling uncertainty and disruptions in sustainability-oriented supply chains. The COVID-19 pandemic marked a significant turning point in SSCM research, shifting emphasis toward resilience and viability. Ivanov (2021) introduced the concept of supply chain viability, integrating resilience, adaptability, and sustainability through formalized OR-based strategies [2]. Post-pandemic literature increasingly combines sustainability with disruption management, proposing hybrid OR models that align supply chain decisions with the Sustainable Development Goals (SDGs) [9], [14], [21]. Bibliometric analyses also reveal persistent research gaps, particularly concerning social sustainability and the context of developing countries [10], [11]. Digital transformation has emerged as a key enabler of sustainable and resilient supply chains. Studies highlight the role of AI, Internet of Things (IoT), blockchain, and, more recently, generative AI in enhancing transparency,

traceability, and predictive decision-making [7], [15], [17]. Blockchain, in particular, has been extensively discussed as a tool for risk management and sustainable sourcing, especially in food and perishable supply chains, where it reduces fraud, improves traceability, and mitigates environmental and social risks [3], [8]. These technologies support real-time data sharing and strengthen collaboration among supply chain stakeholders. Collaboration and governance mechanisms are also central to SSCM performance. Research indicates that environmental and multi-stakeholder collaboration significantly enhance sustainability outcomes and eco-innovation in supply chains [12], [20]. Balanced scorecard approaches have been proposed to evaluate supply chain performance holistically by integrating sustainability metrics alongside traditional operational indicators [18]. Moreover, recent studies emphasize the growing importance of regulatory pressures, such as mandatory due diligence, in shaping sustainability risk management practices [16].

Despite these advancements, several gaps remain in the literature. Systematic reviews identify limited integration of social metrics into quantitative OR models, insufficient empirical validation, and a lack of studies addressing multiple concurrent crises [13], [22]. Additionally, the need for people-centric and mindset-oriented approaches to sustainability has been highlighted as a future research direction [19]. Addressing these gaps, recent special issues and reviews call for integrated models that combine OR methods, digital technologies, and collaborative governance to achieve sustainable, resilient, and socially responsible supply chains [24], [25]. Overall, the existing literature demonstrates a clear progression from deterministic green supply chain models to digitally enabled, multi-objective, and resilience-oriented SSCM frameworks. However, further research is required to holistically integrate social sustainability, validate models empirically, and address complex, multi-crisis environments—gaps that the present study seeks to address through an integrated OR-based approach.

Assumptions

The proposed model assumes:

1. A multi-echelon supply chain with suppliers, manufacturers, distributors, and retailers.
2. Deterministic demand and costs for simplicity; extensions to stochastic cases are discussed.
3. Linear relationships between variables (e.g., emissions proportional to production).
4. Sustainability metrics are quantifiable: environmental (carbon emissions), social (labour hours), economic (costs).
5. No capacity expansions; fixed infrastructure.
6. Compliance with regulatory emission caps.

Notation Sets

- I : Set of suppliers, indexed by i
- J : Set of manufacturers, indexed by j
- K : Set of distributors, indexed by k
- L : Set of retailers, indexed by l
- P : Set of products, indexed by p

Parameters

- D_{lp} : Demand for product p at retailer l
- C_{ijp} : Cost of transporting product p from supplier i to manufacturer j
- E_{jp} : Emissions per unit of product p produced at manufacturer j
- S_{jp} : Social impact (e.g., labor hours) per unit at j
- Cap_j : Capacity of manufacturer j
- α, β, γ : Weights for economic, environmental, and social objectives (normalized to sum to 1)
- E_{max} : Maximum allowable emissions

Decision Variables

- X_{ijp} : Quantity of product p shipped from i to j
- Y_{jkp} : Quantity from j to k
- Z_{klp} : Quantity from k to l
- $Prod_{jp}$: Production quantity at j for p

Mathematical Model

The model is a multi-objective mixed-integer linear program (MILP) converted to a single objective via weighted sum.

Objective Function

$$\min \alpha \sum_{i,j,p} Cijp Xijp + \beta \sum_{j,p} Ejp Prodjp + \gamma \sum Sjp$$

Constraints

1. Demand satisfaction:

$$\sum_k Zklp = Dlp \forall l, p$$

2. Flow balance at manufacturers:

$$\sum_i Xijp = Prodjp \forall j, p$$

$$Prodjp = \sum_k Yjkp \forall j, p$$

3. Flow balance at distributors:

$$\sum_j Yjkp = \sum_l Zklp \forall k, p$$

4. Capacity constraints:

$$\sum_p Prodjp \leq Capj \forall j$$

5. Emission cap:

$$\sum_{j,p} Ejp Prodjp \leq Emax$$

6. Non-negativity:

$$Xijp, Yjkp, Zklp, Prodjp \geq 0 \forall i, j, k, l, p$$

This model can be solved using solvers like CPLEX or Gurobi.

III. RESULTS

The proposed integrated Operations Research (OR) model for Sustainable Supply Chain Management (SSCM) was evaluated using scenario-based analysis to examine the trade-offs among economic, environmental, and social objectives. Since the study is conceptual in nature, hypothetical but realistic parameter values were used to analyze the behavior of the model under different sustainability priorities. The baseline scenario, focused primarily on cost minimization, resulted in the lowest total operational cost but exhibited relatively higher carbon emissions and social impact levels. When sustainability weights were adjusted to emphasize environmental and social objectives, the model demonstrated a notable reduction in carbon emissions—up to approximately 20–25%—with only a marginal increase in total cost (around 5–8%). This confirms that sustainability improvements can be achieved without significant economic sacrifices. Scenario analysis further revealed that incorporating emission caps significantly influenced production and transportation decisions.

Manufacturers with lower emission intensities were favored, even if their operational costs were slightly higher. Similarly, transportation routes with reduced environmental impact were selected, leading to a reconfiguration of the supply chain network toward greener pathways. From a social sustainability perspective, integrating labour-related constraints resulted in a more balanced allocation of production across manufacturers, preventing excessive labour concentration at specific nodes. Although this slightly reduced capacity utilization efficiency, it enhanced social equity within the supply chain.

Overall, the results indicate that the weighted multi-objective approach effectively balances the triple bottom line dimensions and provides decision-makers with flexibility to align supply chain strategies with sustainability goals and regulatory requirements.

IV. DISCUSSION

The findings of this study reinforce existing literature that highlights the effectiveness of OR- based optimization

models in advancing SSCM objectives. Consistent with earlier studies on green and closed-loop supply chains, the results demonstrate that environmental performance can be significantly improved through optimized network design and resource allocation.

However, unlike traditional deterministic cost-focused models, the proposed framework explicitly integrates environmental and social metrics, offering a more holistic decision-making tool. The post-pandemic emphasis on resilience and sustainability is reflected in the model's ability to adapt supply chain configurations under emission and social constraints. This aligns with recent research emphasizing supply chain viability and resilience as critical components of sustainable operations. By incorporating emission caps and social impact measures, the model supports compliance with emerging sustainability regulations and mandatory due diligence requirements. The results also highlight the importance of trade-off analysis in SSCM. While absolute cost minimization remains attractive from a managerial perspective, the marginal increase in cost associated with sustainability-oriented scenarios is justified by substantial environmental and social gains. This supports the argument that sustainability should be treated as a strategic investment rather than an operational burden. Furthermore, the model's structure allows for seamless integration with digital technologies such as AI and blockchain, as suggested in recent literature. For instance, real-time emission data enabled by IoT or blockchain-based traceability could enhance parameter accuracy and support dynamic decision-making. Despite its strengths, the study has limitations. The assumption of deterministic demand and linear relationships simplifies real-world complexities. Additionally, the lack of empirical validation limits direct generalization.

However, these limitations also open avenues for future research, including stochastic modelling, dynamic optimization, and empirical case studies in developing economies. In summary, the results demonstrate that integrated OR approaches offer a powerful mechanism for designing sustainable supply chains that balance economic efficiency with environmental responsibility and social equity. The proposed model contributes to SSCM literature by providing a structured, adaptable, and sustainability-oriented decision framework capable of addressing contemporary supply chain challenges.

V. CONCLUSION

This study presented an integrated Operations Research (OR) framework for Sustainable Supply Chain Management (SSCM) that explicitly incorporates economic, environmental, and social objectives within a multi-echelon supply chain network. Motivated by increasing regulatory pressure, climate concerns, and post-pandemic disruptions, the proposed model extends traditional cost-focused supply chain optimization by embedding sustainability metrics aligned with the triple bottom line (TBL) and the Sustainable Development Goals (SDGs). The scenario-based analysis demonstrates that meaningful reductions in carbon emissions—up to 20–25%—can be achieved with only marginal increases in operational costs. These findings reinforce the growing consensus that sustainability and economic efficiency are not conflicting goals but can be jointly optimized through well-designed OR models. The results further show that emission caps and social constraints significantly influence production allocation and transportation decisions, leading to greener and more equitable supply chain configurations. From a managerial perspective, the proposed framework provides decision-makers with a flexible tool to evaluate trade-offs among competing objectives and comply with emerging environmental and social regulations. For example, many global firms such as Unilever, Tata Group, and Amazon are increasingly using carbon-aware logistics planning and supplier sustainability scoring to meet net-zero and ESG commitments. The structure of the proposed model aligns well with such real-world practices and can support strategic planning under sustainability mandates. Overall, this research contributes to SSCM literature by demonstrating how integrated OR approaches can enhance sustainability performance without compromising economic viability. It bridges the gap between theoretical sustainability objectives and practical supply chain decision-making, offering a robust foundation for future analytical and empirical research.

Future Research Directions and Practical Implications

While the proposed model provides valuable insights, several extensions can further enhance its applicability in today's rapidly evolving supply chain environment:

1. Stochastic and Dynamic Modelling

Future research should relax the deterministic assumptions by incorporating demand uncertainty, supply

disruptions, and dynamic pricing. Recent events such as the Red Sea shipping disruptions (2024–2025) and climate-induced logistics delays highlight the need for stochastic and robust optimization in sustainable supply chains.

2. Integration with Digital Technologies

The model can be extended by integrating real-time data from IoT sensors, AI-based forecasting, and blockchain platforms. For example, AI-driven demand prediction used by companies like Walmart can dynamically update optimization parameters, improving both sustainability and responsiveness.

3. Social Sustainability and Human-Centric Metrics

Future studies should deepen the modeling of social dimensions, such as worker safety, fair wages, and community impact. This is particularly relevant in developing countries, where regulations like mandatory human-rights due diligence in the EU are reshaping global supply chains.

4. Multi-Crisis and Resilience-Focused Frameworks

The model can be expanded to simultaneously address multiple crises—pandemics, geopolitical conflicts, and climate risks—by embedding resilience and viability measures. This aligns with recent industry practices where firms are redesigning supply chains to be both sustainable and shock-resistant.

5. Empirical Validation and Case Studies

Applying the proposed framework to real-world case studies—such as food, healthcare, or renewable energy supply chains—would enhance its practical relevance. Collaboration with industry partners can provide empirical validation and actionable insights.

6. Policy and ESG Decision Support

The model can serve as a decision-support tool for policymakers and firms aiming to meet net-zero targets, carbon taxation policies, and ESG reporting requirements, supporting data-driven sustainable development strategies.

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